



SRI RAMAKRISHNA COLLEGE OF ARTS AND SCIENCE



(Formerly S.N.R. SONS COLLEGE)

(Autonomous)

(Affiliated to Bharathiar University)

(Re-Accredited with 'A' Grade by NAAC)

(An ISO 9001:2008 Certified Institution)

S.N.R. College Road, Coimbatore-641 006, Tamil Nadu, India.

Phone: (0422) 2562788 Fax: (0422) 2560387 Website: www.snrsonscollege.org

**“Scheme of Examination along with Distribution of Marks and Credits”
(Revised on 30/11/2018)**

CBCS PATTERN

POST GRADUATE PROGRAMMES

M.S.W. Master of Social Work Degree Course

(For the students admitted during the academic year 2017–2018 and onwards)

Study Components Course Title with Course code	Instru ctional Hours/ Week	CIA	Comprehe nsive Exam	Total	Credit
I SEMESTER					
17MSW101 Introduction to Social Work	4	30	70	100	4
17MSW102 Sociology for Social Work Practice	4	30	70	100	4
17MSW103 Psychology for Social Work Practice	4	30	70	100	4
17MSW104 Social Work with Individuals	4	30	70	100	4
17MSW105 Practical I: Concurrent Field Work Practical – I	15	30	70	100	4

Chairman (BoS in Social Work)

II SEMESTER					
17MSW201 Social Welfare Administration and Social Legislation	4	30	70	100	4
17MSW202 Social Work with Groups	4	30	70	100	4
17MSW203 Community Organization and Social Action	4	30	70	100	4
17MSW204 Social Work Research and Statistics	4	30	70	100	4
17MSW205 Computer Applications in Social Work	4	30	70	100	4
17MSW206 Practical II: Concurrent Field Work Practical - II	4	30	70	100	4

III SEMESTER					
17MSW301 Science and Technology Applications for Social Work	4	30	70	100	4
Elective – I	4	30	70	100	4
Elective – II	4	30	70	100	4
Elective – III	4	30	70	100	4
17MSW302 Block Placement	4	30	70	100	4
17MSW303 Practical III: Concurrent Field Work Practical - III	4	30	70	100	4
17CCR01: NPTEL Online Course	-	-	100	100\$	2\$

\$: Not included in Total Marks and CGPA calculation.

Chairman (BoS in Social Work)

IV SEMESTER					
17MSW401 Corporate Social Responsibility	4	30	70	100	4
Elective – IV	4	30	70	100	4
Elective – V	4	30	70	100	4
17MSW402 Practical IV: Concurrent Field Work Practical - IV	4	30	70	100	4
17MSW403 Project Work and Viva Voce	4	80	20	100	6
17CCR02: Social Lab (Self Study Social Experiment)	-	100	-	100\$	1\$
17CCR03 to 17CCR08: Generic Social Work Practice	-	100	-	100\$	1\$
17CCR09: Internship	-	100	-	100\$	2\$

\$: Not included in Total Marks and CGPA calculation.

List of Elective papers (Can choose any one of the paper as electives)		
Elective – I	17MSWE01	HR: Labour Welfare
	17MSWE02	MP: Introduction to Medical Social Work
	17MSWE03	CD: Rural and Urban Social Structure
Elective – II	17MSWE04	HR: Labour Legislations
	17MSWE05	MP: Hospital Administration
	17MSWE06	CD: Rural Community Development
Elective – III	17MSWE07	HR: Human Resource Management
	17MSWE08	MP: Psychiatric Social Work Practice
	17MSWE09	CD: Welfare of Weaker Sections
Elective – IV	17MSWE10	HR: Industrial Relations
	17MSWE11	MP: Mental Health and Social Work
	17MSWE12	CD: Urban Community Development
Elective – V	17MSWE13	HR: Organizational Behavior
	17MSWE14	MP: Counselling: Theories and Practice
	17MSWE15	CD: NGO Formation and Management

Chairman (BoS in Social Work)

**List of Generic Social Work Practice Paper (Self Study Component)
(IV Semester - For student admitted during 2018-19 and onwards)**

Study Components and Course Title	CIA	Comprehensive Exam		Comprehensive Exam Total	Total	Credit
		Online	Descriptive Theory			
17CCR03 Social Work with Families	100	-	-	-	100 ^{\$}	1
17CCR04 Social Work with Children	100	-	-	-	100 ^{\$}	1
17CCR05 Social Work with Elderly	100	-	-	-	100 ^{\$}	1
17CCR06 Women Development - Issues and Concerns	100	-	-	-	100 ^{\$}	1
17CCR07 Working with People living with HIV AIDS	100	-	-	-	100 ^{\$}	1
17CCR08 UN System for Development and Social Change	100	-	-	-	100 ^{\$}	1

\$ Not included in Total Marks and CGPA calculation.

Open Elective (III Semester - For UG students admitted during 2018-19)

Study Components and Course Title	CIA	Comprehensive Exam		Comprehensive Exam Total	Total	Credit
		Online	Descriptive Theory			
17MSWI01 Trusts / Societies - Formation and Management	30	20	50	70	100 ^{\$}	3

\$ Not included in Total Marks and CGPA calculation.

Chairman (BoS in Social Work)

Summary						
Subject	Papers	Credit	Total credits	Papers	Marks	Total marks
Core (Theory & Practical)	16	4	64	16	100	1600
Electives	5	4	20	5	100	500
Core (Project work & Viva voce)	1	6	6	1	100	100
CCR – I Social Lab	1	1 ^{\$}	1 ^{\$}	1	100	100 ^{\$}
CCR – II NPTEL Online Course	1	2 ^{\$}	2 ^{\$}	1	100	100 ^{\$}
CCR – III Generic Social Work Practice	1	1 ^{\$}	1 ^{\$}	1	100	100 ^{\$}
CCR – IV Internship	1	2 ^{\$}	2 ^{\$}	1	100	100 ^{\$}
Total			90			2200

\$: Not included in Total Marks and CGPA calculation.

Syllabus Coordinator

BOS-Chairman

Dr. R. THIRUMOORTHY
Chairman, Board of Studies in Social Work
 Sri Ramakrishna College of Arts and Science
 (Formerly S.N.R.SONSCOLLEGE)
 Coimbatore - 641006

Date: 30/11/2018

SELF STUDY COURSES UNDER COURSE COMPLETION REQUIREMENTS (CCR)

SOCIAL LAB

(Course Code - 17CCR02)

Semester – IV; Credit – One Credit;

Marks – 100; Hours – 1 Hour;

Social Lab is an practical experimental course which carries one extra credit with 100 marks. The students are expected to undertake an action oriented activity either an extension / welfare / research work so a to contribute to the society in which they live by applying their professionally acquired knowledge, and skills.

- i. Social Lab component will be assessed by a team of two teachers nominated by the Head of the Department.
- ii. The students have to conceptualise, design, and execute a practical component with the guidance & mentoring of the class tutor.
- iii. A proposal, mid-term report and a final report are to be submitted on prescribed dates.
- iv. These reports will form the basis for assessment.
- v. These courses are compulsory and
- vi. A minimum of 50% is required to declare the candidate to be passed in the course.
- vii. The results must be forwarded to the controller of examinations.
- viii. The marks obtained and credits earned will not be counted for Total Marks and CGPA.

GENERIC SOCIAL WORK PRACTICE (17CCR02 TO 17CCR08)

(Course Code - 17CCR03 - TO 17CCR08)

Semester – IV; Credit – One Credit;

Marks – 100; Hours – 1 Hour;

The Social Work students are expected to choose and pursue one course from the given list of offered Generic Courses specific to any one of the settings of the Professional Social Work. This course is a mandatory one and offered to provide an opportunity to understand subject matters beyond their specialization.

- i. This course is offered under Course Completion Requirements (CCR) component.
- ii. These courses are compulsory and students must choose one course from the list of courses offered for that particular batch to which they belong to.
- iii. A minimum of 50% is required to declare the candidate to be passed in the course.
- iv. An internal exam for 100 marks would be conducted along with the model examination.
- v. The results must be forwarded to the controller of examinations.
- vi. The marks obtained and credits earned will not be counted for Total Marks and CGPA.

Verified by:

Dr.R.Thirumoorthi :



Approved by:

Dr.R.Thirumoorthi



INTERNSHIP

Course Code - 17CCR09

Semester – IV (Post Semester);

Credit – One Credit;

Marks – 100;

Hours – 1 Hour;

The Internship with any of the leading NGO / Company / Hospital is a Course Completion Requirements (CCR) are mandatory ones to be completed by each of the students. These course completion requirements do not carry credits. However, only on successful completion of CCR, the students will be awarded the degree of Master of Social Work (MSW). The following guidelines may be followed for the said Course Completion Requirements (CCR):

- i. The students have to attend Internship Training after the IV semester examinations, for a period of four weeks in the month of May.
- ii. The students have to submit an e-Report / hardcopy report (as per the convenience of the student trainee) along with attendance certificate issued by the institute concerned to the Department at the end of training.
- iii. An evaluation form would be supplied to the training institution which shall be utilised by the Agency Training Supervisor for evaluation and allocation of marks out of 100 marks as per the specifications given in this guidelines.
- vii. A minimum of 50% is required to declare the candidate to be passed in the course.
- viii. The results must be forwarded to the controller of examinations.
- ix. The marks obtained and credits earned will not be counted for Total Marks and CGPA.

Verified by:

Dr.R.Thirumoorthi :



Approved by:

Dr.R.Thirumoorthi



Syllabus: Master of Social Work (II MSW) 2017-2018 Batch

SEMESTER IV

CORE -15: CORPORATE SOCIAL RESPONSIBILITY

Course Code : 17MSW401

4 Hours / Week;

No. of Credits: 4

AIM:

- To introduce modern corporate responsibility theories and practices.

COURSE OBJECTIVE:

- On successful completion of the course the students would enrich their knowledge about the i) Corporate Social Responsibility, ii) History and development of CSR, iii) Legal measures and Role of Social Worker in CSR.

Semester	IV
Credit	4
Paper type	Core
Max. Marks	CIA:30 + CE: 70 = 100

UNIT – I

9

Corporate Social Responsibility in Indian and International Context: CSR – Definition, Concepts, Approaches of CSR; Overview of Corporate Social Responsibility and Corporate Social Accountability, National and International CSR Activities.

UNIT – II

9

Business Ethics and Corporate Social Responsibility: Concept of Business Ethics – Meaning, Importance and Factors Influencing Business Ethics.

UNIT – III

9

Corporate Governance: Meaning, Significance, Principles and Dimensions. Legislative measures of CSR; Business benefits of CSR;

UNIT – IV

9

Stake holders in CSR: Corporate, Labour, NGOs, Government and Community / Citizens; Social Accounting, Social Auditing, SA:8000 and Corporate Social Reporting

UNIT – V

9

Role and Skills of Social Worker in CSR : Advocacy, Administration, Marketing, Mediating, Budgeting, Organizing, Documenting, Presenting, Public Speaking, Teaching, Supervising, and Report Writing.

COURSE OUTCOME:

Total Hours 45

- Understanding the concepts of CSR and able to implement CSR Projects

REFERENCE

1. The Business of Social Responsibility – Harsh Shrivastava , Books For Change, Bangalore, 2000.

Syllabus: Master of Social Work (II MSW) 2017-2018 Batch

2. Corporate Social Responsibility – Concepts and Cases, CV. Baxi, 2005.
3. Global Strategic Management, Dr.M.Mahmoudi, Deep & Deep Publications Pvt. Ltd, Delhi. 2005.
4. International Human Resource Management – Global Perspective, SK.Bhatia, Deep & Deep Publications Pvt. Ltd., Delhi, yr.2005.

Verified by:

Dr.R.Thirumoorthi :



Approved by:

Dr.R.Thirumoorthi



17MSW402 - CONCURRENT FIELD WORK PRACTICAL – IV

AIM:

The purpose of the course is to enable the students to understand about social research methods, various tools available, and the application strategies to analyse the social problems with the aid of latest advents of computer based / web based statistical applications.

COURSE OBJECTIVE:

- To place every student in different agencies to undergo fieldwork training twice a week throughout the semester.
- To enable student to get an in-depth understanding of the working of an agency.
- To equip the students with skills of reporting their observation and develop the art of writing narrative and descriptive records.

COURSE DESCRIPTION:

- At the early stage, to ensure the students to understand the philosophy, objectives, organizational setup, rules and regulations of the organization, nature of services of the agency.
- The middle stage is planned to understand the programme of the agency, and the extent of field coverage in complete detail and are planned to provide opportunities to develop the skills of planning and organizing out reach activities suitable to the agency and its beneficiaries.
- By the final Stage of the field work training, students are expected to get sufficient knowledge and skill of preparing consolidated report of the activities in the agency.

Total Periods : 180

COURSE OUTCOMES:

On the completion of this course students would be able to,

- Understand different settings in social work
- Deploy themselves in settlings such as Industry, NGOs, Hospitals, Government, etc and work independently according to the need of the agency / setting

Verified by: Dr.R.Thirumoorthi :



Approved by: Dr.R.Thirumoorthi



17MSW402 - CONCURRENT FIELD WORK PRACTICAL – IV

AIM:

The purpose of the course is to enable the students to understand about social research methods, various tools available, and the application strategies to analyse the social problems with the aid of latest advents of computer based / web based statistical applications.

COURSE OBJECTIVE:

- To place every student in different agencies to undergo fieldwork training twice a week throughout the semester.
- To enable student to get an in-depth understanding of the working of an agency.
- To equip the students with skills of reporting their observation and develop the art of writing narrative and descriptive records.

COURSE DESCRIPTION:

- At the early stage, to ensure the students to understand the philosophy, objectives, organizational setup, rules and regulations of the organization, nature of services of the agency.
- The middle stage is planned to understand the programme of the agency, and the extent of field coverage in complete detail and are planned to provide opportunities to develop the skills of planning and organizing out reach activities suitable to the agency and its beneficiaries.
- By the final Stage of the field work training, students are expected to get sufficient knowledge and skill of preparing consolidated report of the activities in the agency.

Total Periods : 180

COURSE OUTCOMES:

On the completion of this course students would be able to,

- Understand different settings in social work
- Deploy themselves in settlings such as Industry, NGOs, Hospitals, Government, etc and work independently according to the need of the agency / setting

Verified by: Dr.R.Thirumoorthi :



Approved by: Dr.R.Thirumoorthi



Syllabus: Master of Social Work (II MSW) 2017-2018 Batch

CORE – 17: PROJECT WORK

Course Code: 17MSW403;

15 Hours / Week;

6 Credits

AIM

- To impart practical skills in undertaking a real time social science research.

COURSE OBJECTIVES:

- To educate on research methodologies
- To impart skills in research design, sampling procedure, data collection and analysis
- To equip with the skills in report writing

CONTENTS:

- Introduction / Statement of the Problem
- Literature Review
- Research Design
- Socio-economic Background Analysis of Respondents
- Statistical Analysis / Testing of Hypotheses
- Findings, Conclusion and Suggestions
- References
- Annexures

MODE OF EXAMINATION:

The scheme of examination is as per the norms prescribed from time to time. There will be an internal assessments for maximum marks of 80 and one external viva voce examination by a panel of examiners appointed by the Controller of Examinations for 20 marks. The students will be internally assessed by the supervisor / faculty guide from time to time as prescribed.

Verified by:

Dr.R.Thirumoorthi :



Approved by:

Dr.R.Thirumoorthi



Syllabus: Master of Social Work (II MSW) 2017-2018 Batch

ELECTIVE - IV: INDUSTRIAL RELATIONS

Course Code : 17MSWE10

4 Hours / Week;

No. of Credits: 4

AIM:

- Imparting knowledge and skills specific to industrial relations in modern industrial settings

Semester	IV
Credit	4
Paper type	Elective
Max. Marks	CIA:30 + CE: 70 = 100

COURSE OBJECTIVE:

- On successful completion of the course the students should enrich their knowledge about bipartite and tripartite bodies in Industrial relations, ethical codes of industrial relations, collective bargaining and workers participation.

UNIT - I INTRODUCTION TO INDUSTRIAL RELATIONS

9

Definition - concept - need, importance, scope, objectives of industrial relations - Factors influencing industrial relations, bipartite and tripartite bodies in industrial relations - joint management council - works committee- Indian labour conference - standing labour committee-. Wage settlements.

UNIT - II ETHICAL CODES & INDUSTRIAL CONFLICTS

9

Ethical codes of industrial relations: Concept, code of discipline in industry, causes and effects of industrial conflicts - problem of short term employment and out sourcing - strikes, lock outs, lay off, retrenchment, closure - need for industrial peace. Conciliation Procedures.

UNIT - III INDUSTRIAL DISPUTES & EMPLOYEE DISCIPLINE

9

The Industrial Disputes Act 1941 concepts of standing order - content - procedure for certification. The Industrial Employment (Standing Orders Act) 1946. Employee discipline- Domestic enquiry.

UNIT - IV TRADE UNIONS

9

Definition, concept, Structure and objectives of trade unions- Growth of Trade unionism in India -positive role of trade unions - major trade unions in India - problems and weaknesses of trade unions- measures to strengthen the functioning of trade unions. Indian Trade Unions Act 1926

UNIT - V COLLECTIVE BARGAINING

9

The Concept of collective bargaining - objectives- principles, process -subject matter for collective bargaining - administration of collective agreements - difficulties observations of the National Commission on Labour 1969) Workers participation in Management - Concept, objective, importance - forms of participation - workers participation in management in India - limitations to workers participation.

COURSE OUTCOME:

Total Hours 45

- The learners will be able to demonstrate their skills in maintaining industrial relations and industrial peace

Syllabus: Master of Social Work (II MSW) 2017-2018 Batch

REFERENCES

- Memoria CB, 1999** Dynamic . Of Industrial Relationship in India -
Bombay: Himalaya.
- Sharma A M (1984)** Industrial Relations - Conceptional And Legal Frame Work-
Bombay: Himalaya.
- Srivathsava V (1998)** Industrial relations and Labour Laws,New Delhi: Vikas.
- Subba Rao P (1999)** Essentials of Human resource and Industrial
Relations, New Delhi, Himalaya.
- Subramainan KN (1967)** Labour Management Relations In Tamil Nadu -
Madras: Book Agency. I, II,III.
- Tripathi P.C (2005)** Personnel Management and Industrial elations.
New Delhi, Sulatan chand and Sons.

Verified by:

Dr.R.Thirumoorthi :



Approved by:

Dr.R.Thirumoorthi



Syllabus: Master of Social Work (II MSW) 2017-2018 Batch

ELECTIVE - IV: URBAN COMMUNITY DEVELOPMENT

Course Code : 17MSWE12

4 Hours / Week;

No. of Credits: 4

AIM:

- x To introduce the urban community needs and developmental packages

COURSE OBJECTIVE:

- On successful completion of the course the students should enrich their knowledge regarding the i) Basic elements Urban Community including Urbanisation and Urban Problems, ii) Urban Community Development Administration and iii) Different programmes related to Urban Community Development in India.

Semester	IV
Credit	4
Paper type	Elective
Max. Marks	CIA:30 + CE: 70 = 100

UNIT - I URBAN COMMUNITY

9

Urban Community: Meaning, Characteristics, Rural - Urban linkages and contrast. City: Meaning, Classification, Urban Agglomeration, Suburbs, Satellite towns, Hinterlands, New Towns, Metropolis and Megalopolis.

UNIT - II DIMENSIONS OF URBANISATION AND URBANISM

9

Urbanisation and Urbanism: Meaning and Characteristics, Trends in Urbanisation; Process and Theories of Urbanisation.

**UNIT - III URBAN COMMUNITY DEVELOPMENT:
FUNDAMENTALS AND APPROACHES**

9

Urban Community Development: Definition, Objectives and Historical Background. Approaches, Principles, Urban Development Planning: Town and Country Planning Act 1971, Constitution (Seventy-Fourth Amendment) Act 1992; Importance of Community Planning and Community Participation in Urban Development,

UNIT - IV URBAN DEVELOPMENT ADMINISTRATION

9

Urban Development Administration at National, State and Local levels; 74th Amendment and Salient Features of Nagarpalika Act. Structure of Urban Development Agencies: Municipal Administration - Corporations, Municipalities; Town Panchayats, Metropolitan Development Authorities; Functions of Officials and Non-officials in Urban Self-Governments;

UNIT - V URBAN DEVELOPMENT PROGRAMMES

9

Current Urban Development Programmes: Importance of Five Year Plans; Current Urban Renewal Programmes of Government of India: Jawahar Lal Nehru National Urban Renewal Mission (JNNURM), Urban Infrastructure Development Scheme for Small and Medium Towns (UIDSSMT), National Urban Information System (NUIS), Madras Urban Development Projects (MUDP) I & II; Tamil Nadu Urban Development Project (TNUDP); Urban Basic Services Programmes (UBSP), Nehru Rozgar Yojana (NRY), Slum Clearance - Resettlement and Rehabilitation Programme. Problems in Implementation of Urban Community Development Programmes.

COURSE OUTCOME:

Total Hours 45

- Understanding the concept of UCD and demonstrate skills in programme implementation

Syllabus: Master of Social Work (II MSW) 2017-2018 Batch

REFERENCES

- Aray & Abbasi 1995.** Urbanisation and its Environmental Impacts. New Delhi: Discovery.
- Bhattacharya B 2006** Urban Development in India New Delhi: Concept.
- Clinard, Marshall B 1970** Slums and Community Development. New York : The Free Press.
- Diddee, Jayamala 1993** Urbanisation - Trends, perspectives and challenges, Jaipur: Rawat.
- Mitra, Arup 1994** Urbanisation, slums, informal sector employment and poverty. B.R. Publications, New Delhi.
- Phadke .V.S, etal. 2007** Urbanisation, Development and Environment, New Delhi: Rawat Publications
- Ramachandran 1989** Urbanisation and Urban System in India. Oxford University Press, New Delhi.
- Sabir Ali (Ed) 2006** Dimensions of Urban Poverty, New Delhi: Rawat Publications.
- Singh.R.B.(ed) 2006** Sustainable Urban Development New Delhi: Concept
- Sinha Rekha and Sinha U.P 2007** Ecology and quality of life in Urban Slums, New Delhi: Concept.
- Sudha Mohan 2005** Urban Development and New Localism New Delhi: Rawat Publications.
- Stanly, Selwyn 2005** Social problems and issues: Perspectives for Intervention. Allied Publication, New Delhi.
- Thudipara, Jacob Z. 2007** Urban Community Development. New Delhi: Rawat Publications.
- UN Habitat (2003).** The Challenges of Slums. Earth scan Publications Ltd, London.

Verified by:

Dr.R.Thirumoorthi :



Approved by:

Dr.R.Thirumoorthi



Syllabus: Master of Social Work (II MSW) 2017-2018 Batch

ELECTIVE - V: ORGANIZATIONAL BEHAVIOUR

Course Code : 17MSWE13

4 Hours / Week;

No. of Credits: 4

AIM:

- Introducing the Organisational issues, and dynamisms and imparting knowledge on organizational change and development

Semester	IV
Credit	4
Paper type	Elective
Max. Marks	CIA:30 + CE: 70 = 100

COURSE OBJECTIVES

- On successful completion of the course the students should enrich their knowledge relating i) the background and dynamics of Organizational Behaviour ii) to resolve conflicts in organizational environment, and iii) Organizational Changes and their impact on Organization Performance.

UNIT – I INTRODUCTION

9

Organizational Behaviour: Definition, Objectives, Need, Background and Foundations of Organizational Behaviour. Models of Organization Behavior and Challenges in Organizational Behaviour.

UNIT – II INDIVIDUAL AND GROUP ORGANIZATION

9

Individual and Groups in Organization: Individual - Differences and Models Man, Personality and Behavior: Perception and Learning, Values, Attitudes and Job Satisfaction. Group Dynamics: Theories of Group Formation - Formal and Informal Behavior and Group Behavior.

UNIT - III MOTIVATION AND LEADERSHIP

9

Motivation: Theories of Motivation and Emotional Intelligence. Leadership: Theories of Leadership. Concept of Communication: Communication Process and Effective communication. Management Information system: Management Review Meeting, Power and Politics and Organizational Conflict.

UNIT - IV DYNAMICS AND FORMS OF ORGANIZATION

9

Dynamics of Organization: Concept of Organizational Structure, Basis of Departmentalization and Span of Management, Delegation of Authority: Centralization and Decentralization. Forms of Organization Structure: Line and Staff, Functional, Divisional, Project Matrix and Organization Structure. Job Stress: Causes and Effects of Stress and Coping with Stress.

UNIT – V ORGANIZATIONAL CHANGE AND DEVELOPMENT

9

Organizational Change and Development: Organizational Culture, Organizational Effectiveness and Organizational Change. Organizational Development: Meaning, Characteristics, Models, Organizational Development Interventions, Cross Functional Teams and Quality of Work Life.

COURSE OUTCOME:

Total Hours 45

- Tackling the need for organizational change, development and providing effective interventions

Syllabus: Master of Social Work (II MSW) 2017-2018 Batch

REFERENCES

- Jhon .W. Newstrom, 2007** Organisational Behaviour. New Delhi: Tata McGraw– Hill Publishing Company Ltd.
- Keith Davis, Kesho Prasad, 1996** Human Behavior at Work. Louis Allen Management and Organization.
- Khanka .S. S., 2000** Organisational Development for Excellence. New Delhi: S. Chand and Company.
- Prasad, L M., 2006** Organisational Behaviour. New Delhi: S. Chand and Company.
- Stephen P. Robins, 2005** Organizational Behavior. New Delhi: Sultan Chand & Sons.
Organisational Behaviour. New Delhi: Prentice–Hall of India Pvt. Ltd.
- Subba Rao, P., 1999** Essentials of Human Resource Management and Industrial Relations. Mumbai: Himalaya Publishing House.

Verified by:

Dr.R.Thirumoorthi :



Approved by:

Dr.R.Thirumoorthi

